Cheat Chart Directions: Ordering Materials on the Broker Online Ordering Site

See more detailed/additional instructions on the following pages.

Please email beck@ucare.org with all questions.

1. Enter Broker Site and Log In

• The link to the Broker Inventory Ordering Site is found on www.ucare.org.

2. Broker Portal



- Go to link "Broker Portal"
- Go to link "Broker Services"
- Log in using your email address and Broker ID password.

3. Place an Order

- Find the product you want to order by clicking on a *Category* in the right hand column, or by typing in the U# or Keyword in "Enter Keyword or Product ID" in the Search box at the bottom right.
- Click on the *Place an Order* link underneath the item description of the correct item.
- In the **Desired Quantity** box, enter the quantity you want to order and click on **Add to Cart**.
- Repeat process to add additional items to your shopping cart.

4. Shopping Cart (Online Print Center Web Cart)

- Review your items to make sure everything is correct.
- Use *Remove this Item* or *Make Changes*, if necessary.
- You may also add additional items before the order is submitted.

5. Complete Your Order

• Shipping Info (defaults to broker's delivery address)

Use Other Shipping Address box using the following format (if default shipping address is different).

FIRST NAME LAST NAME (BUSINESS NAME, if applicable) DELIVERY ADDRESS CITY STATE ZIP

- You may choose to leave additional information in the *Additional Comments or Instructions* box.
- Click Submit Your Order Now.
- You will receive an e-mail acknowledging your order was approved. Let Brian Eck know if you do not, by emailing beck@ucare.org.

Online Print Center Home Page

Return to the Online Print Center Home Page at any time by clicking on *Online Print Center* at the top of every page.

Alternative Ordering Methods

- Under Ways to Continue on the Online Print Center Home Page, click on Order My Products.
- Scroll down the entire list of products listed by category and follow ordering instructions as outlined above.
- At any time, you may click on **Quick Order** in the right hand column.
- <u>Find the product</u> you want to order by clicking on a *Category* in the right hand column, or by typing the U# or keyword in the *Search* box at the bottom. You will not see thumbnails of the listed items.
- Enter the quantity you want to order in the box to the left of the item or items you want to order.
- Scroll down to the bottom of the page and click on *Add to Order*.
- Follow previous instructions starting at **Shopping Cart.**

Directions: Ordering Materials on the Broker Online Ordering Site

Please email beck@ucare.org with all questions.

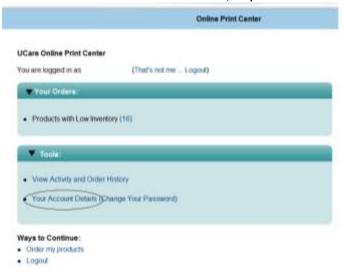
1. Enter Broker Site and Log In

- The link to the Broker Inventory Ordering Site is found on www.ucare.org.
- Log in using your email address and Broker ID password.
- You will be taken to the Online Print Center Home Page.



To change password (Once you're logged in):

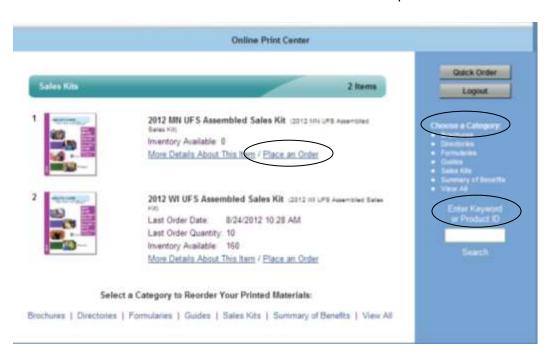
Click on Your Account Details under Tools, expand Your Account Info by clicking on the arrow, type your new password, and click Update.



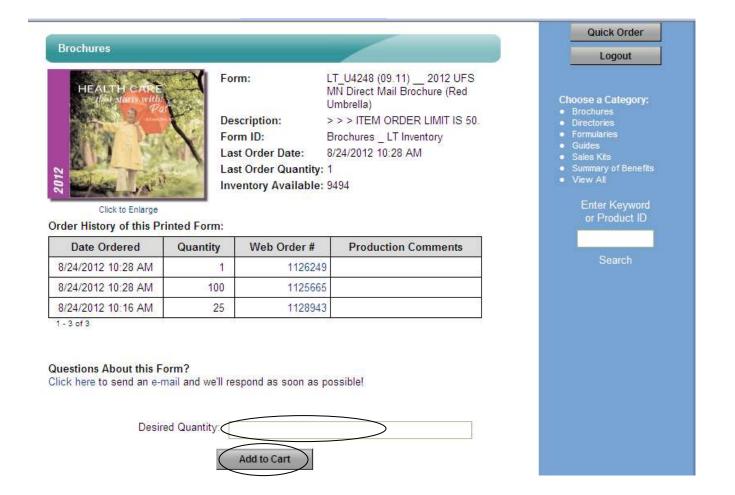


2. Place an Order

- <u>Find the product</u> you want to order by clicking on a *Category* in the right hand column, or by "Enter Keyword or Product ID (U#)" in the **Search** field box at the bottom right.
- Click on the *Place an Order* link underneath the item description of the correct item.



- In the **Desired Quantity** box, enter the quantity you want to order and click on **Add to Cart**.
- Repeat process to add additional items to your shopping cart.



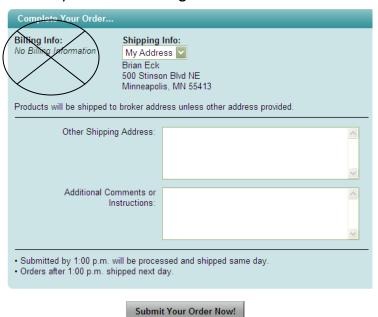
3. Shopping Cart (Online Print Center Web Cart)

- Review your items to make sure everything is correct.
- Use *Remove this Item* or *Make Changes*, if necessary.
- You may also add additional items before the order is submitted.



4. Complete Your Order

• Don't worry about the "Billing Info:". You will not be billed for your orders.



For other outside orders, use *Other Address (Please Select From List)* and fill in the information in the *Other Shipping Address* box. Please use the following format. This address will NOT be saved for future use.

FIRST NAME LAST NAME (BUSINESS NAME, if applicable) DELIVERY ADDRESS CITY STATE ZIP

You may choose to leave additional information in the *Additional Comments or Instructions* box. Click – *Submit Your Order Now*.

You will receive an e-mail acknowledging your order. <u>Let Brian Eck know if you do not, beck@ucare.org</u>. The Brian Eck will approve your order. Approved orders are shipped from the vendor directly to the recipient.

Online Print Center Home Page

Return to the Online Print Center Home Page at any time by clicking on *Online Print Center* at the top of every page.

Alternative Ordering Methods

Under Ways to Continue on the Online Print Center Home Page, click on Order My Products.



Online Print Center Home Page continued . . .

Scroll down the entire list of products listed by category and follow ordering instructions as outlined above. At any time, you may click on *Quick Order* in the right hand column.

- <u>Find the product</u> you want to order by clicking on a *Category* in the right hand column, or by typing the U# or keyword in the *Search* box at the bottom. You will not see thumbnails of the listed items.
- Enter the quantity you want to order in the box to the left of the item or items you want to order.
- Scroll down to the bottom of the page and click on Add to Order.
- Follow previous instructions starting at <u>Shopping Cart.</u>



Online Print Center Home Page continued . . .

Tools

Click on the View Activity and Order History link to view your previous orders. Click on an order number for more details.

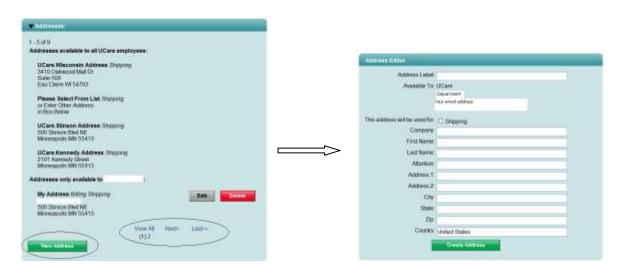


DO NOT make changes once an order has been submitted.

Email <u>beck@ucare.org</u> with changes, cancellations, or other questions.

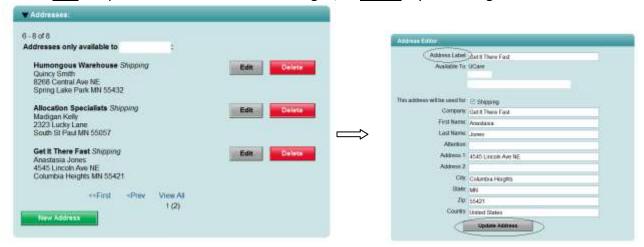
If you want to save a new address for a future order, click on Shipping Info: NEW ADDRESS.

- To save a new address, click **New Address** and type in the information.
- The label you choose will appear in YOUR Shipping Info drop-down box along with the existing UCare addresses, so use a meaningful name.
- Type in the information and click on *Create Address*.



Online Print Center Home Page continued . . .

- To edit a previously saved address, find the address by clicking on *View All, Next, Last*, or choose a page number.
- Choose *edit* to update an address that has changed, or *delete* if you no longer need it.



Order processing and delivery expectations

- Orders approved by 12:00 p.m. will be processed and shipped same day.
- Orders approved AFTER 12:00 p.m. will be processed and shipped next business day.
- All orders are shipped UPS Ground. Delivery is within 1 to 4 business days, depending on destination.